



Dear passenger,

To help us find your carry-on item as quickly as possible we kindly ask you to provide us with more details.

Please fill out the attached form and send it back to our partner Fraport Passenger Services GmbH via mail, fax or e-mail.

In case we are successful in finding your carry-on item we will be happy to send it to you*. **Please understand that due to safety regulations we can ship electronic devices only within the EU.**

For the handling we will charge a service fee of 30,00€ which Condor will donate to the initiative "ConTribute"

ConTribute is an employee initiated project which supports various charity projects in the world.

For more information about ConTribute please check our website at: www.condor.com.

Payment of the service charge can be made via credit card (Eurocard/MasterCard, VISA, American Express) or by direct debit.

Please note that direct debit can only be made from a German bank account.

Sincerely,

Condor Flugdienst GmbH
Gepäckservice / Baggage Service

* Airlines are not obliged to send lost or left behind carry-on items and its content



Fraport Passenger Services GmbH
Flughafen Terminal 1
Halle C, Raum 199.3097
HBK201A / 259

60549 Frankfurt am Main

E-Mail: condor-cabinfound@fps-fra.de
FAX: +49 69 69059952

Flight Date Flight Number DE.....
fromto:.....

Detailed description of item. In case of electronic device please provide serial number
**Please understand that due to safety regulations we can ship electronic devices
only within the EU.**

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Name: Phone:.....
Street: Fax:.....
ZIP, City:..... E-Mail:.....
Bank: Creditcard:
IBAN: Creditcard no.:
BIC: CVC-Code.....
Expiry date.....

I hereby allow Condor Flugdienst GmbH to charge the respective euro amount from my
credit card / bank account.

.....
Signature