

## Company Portrait

Condor Flugdienst GmbH has been flying its guests to the most beautiful holiday destinations in the world since 1956. The traditional airline is a 100 percent subsidiary of Thomas Cook GmbH. On an annual basis, more than seven million passengers fly with Condor to about 80 destinations in Europe, America, Africa and Asia. The route network of the holiday airline includes over 230 destinations through cooperations with airlines in the destination areas. Condor was merged with the airlines Thomas Cook Airlines UK, Thomas Cook Airlines Belgium and Thomas Cook Airlines Scandinavia in October 2013, to form the Thomas Cook Group Airlines. All companies within the Thomas Cook Group plc. are united under a common symbol: The Sunny Heart. To express their common identity, the aircraft of the Thomas Cook Group Airlines show the sunny heart on their aircraft trails. The sunny heart also shows that Condor is putting its heart into every flight. The fleet of the Thomas Cook Group is comprised of 94 modern and environmentally friendly aircraft, of which 44 aircraft are from the Condor fleet: nine Airbus A320s, seven Airbus A321s, ten Boeing 757-300s and eighteen Boeing 767-300s. The aircraft are maintained by the airlines' own technical companies. The holiday airline has won numerous awards in recent years, including for the third year in a row, the award for being 'Germany's Most Popular Airline'.

In June 2015, the sixth factory new Airbus A321-211 has been integrated in Condor's fleet. The aircraft are equipped with the latest technical features in order to reduce the kerosene consumption and CO<sub>2</sub> emissions. Condor also stays on course for growth on long-haul routes. In summer 2016, three Boeing 767-300ER entered service for the leisure carrier. Just like all Condor long-haul aircraft, the new Boeing 767 received the new Condor cabin with Business Class, an in-seat entertainment system in all classes and new seats.

Condor is constantly expanding its flight connections. In summer 2017 San Diego (SAN), Pittsburgh (PIT) and New Orleans (MSY) were integrated into the flight plan as new USA destinations from Frankfurt. With the new non-stop flights Condor is flying to 16 destinations in North America in total. In winter 2017/18 Nassau (NAS), Bahamas is going to follow as another new destination from Frankfurt. Munich as well is growing as second largest hub for Germany's most popular leisure airline with new destinations and additional flights.



## Company Values

As a 100 percent subsidiary of Thomas Cook GmbH, Condor is guided by the company values of its parent company. These values reflect the company's priorities, including the importance of working together as a team to achieve the common company goals.

### Put Our Heart Into It

We seek feedback and act on it. We challenge the status quo and continually look for ways to make things better. We're proactive to anticipate customers' needs.

### Wear Their Flip-Flops

We listen carefully to understand what's required. We're solution focused and strive for the best outcome. We focus on the little things that make a big difference.

### We're One Thomas Cook

We're open and honest and act with integrity. We take ownership and deliver what we've promised. We work as one Thomas Cook team.

## Social Responsibility



Social Responsibility is of particular importance to Condor. All Corporate Social Responsibility initiatives are centralized under the organization of ConTribute. Colleagues of different departments are involved with various charitable projects. We focus on children in poverty, natural disasters, environmentally sustainable travelling, as well as cultural exchange.

Condor also emphasizes on fuel economy: On average, Condor aircrafts use less than three liters per passenger and 100 kilometers. Newly developed and aerodynamic Winglets achieve kerosene savings of up to five percent per aircraft. Calculating the ideal speed, the shortest route and a reduced weight on board through lighter service trolleys, also increase fuel economy. Additionally, setting an optimal center of mass on the aircraft and providing pilots with Information about fuel efficiency for individual routes, leads to further kerosene savings.

Condor has recently has been awarded as 'very strong' for its 'sustainable engagement' by magazines FOCUS and FOCUS Money. The award is based on a representative survey and evaluates the ecological and economic responsible actions by companies.

## Cooperations

Through cooperations with other airlines and partners, Condor's route network increased to more than 230 destinations worldwide. Besides most of the dream destinations in the Caribbean, Condor also offers numerous destinations in Latin America as well as many destinations in Northern America and Hawaii.

International airline partners of Condor:

3S	Air Antilles Express	CM	Copa	OK	Czech
4U	Germanwings	EN	Air Dolomiti	OS	Austrian
9B	Deutsche Bahn	G3	Gol	OU	Croatia
9N	Tropic Air	HA	Hawaiian Airlines	PS	Ukraine
A3	Aegean Airlines	HM	Air Seychelles	RO	Tarom
AD	Azul Linhas Aereas	JP	Adria	SK	SAS
	Brasileiras	JU	Air Serbia	SU	Aeroflot
AS	Alaska	KQ	Kenya Airways	SY	Sun Country
AY	Finnair	KX	Cayman Airways	TX	Air Caraibes
B6	JetBlue	LG	Luxair	UP	Bahamasair
BB	Seaborne Airlines	LH	Lufthansa	WS	Westjet
BE	flybe	LO	LOT	Y4	Volaris
BM	BMI regional	LX	Swiss		
BT	Air Baltic	LY	El Al		
BW	Caribbean Airlines	MK	Air Mauritius		

All flights can be booked via phone, [www.condor.com](http://www.condor.com) or at a travel agency.

## Company history



### 1955

Condor is founded on December 21st as “Deutsche Flugdienst GmbH” by the four partners Norddeutscher Lloyd (27.75 %), Hamburg-Amerika-Linie (27.75 %), Deutsche Lufthansa (26 %) and Deutsche Bundesbahn (18.5 %). Condor’s hub is Frankfurt am Main. The fleet consists of three British-made Vickers Viking two-engine propeller aircraft, each with 36 seats.

### 1956

The company’s tourism flight operation begins on March 29th with a pilgrimage flight to the “Holy Land”. Within the first year of operation, Majorca and the Canary Island of Tenerife are already added to the flight schedule.



### 1959-60

Deutsche Lufthansa AG takes over 100 percent of the capital.



### 1961

Deutsche Flugdienst GmbH takes over “Condor-Luftreederei”, founded in 1957 by the Hamburg-based Oetker concern, and changes its name to Condor Flugdienst GmbH.

### 1962

Condor Flugdienst GmbH has a 63.3 % market share of all German tourism air travel. Some 66,000 passengers are transported in this year – Majorca is the leading destination with 36 000 passengers.




**1966**

The first long-haul flights go to Thailand, Sri Lanka, Kenya and the Dominican Republic.

**1971**

Condor is the world's first leisure airline to use a Boeing 747, "Jumbo", the world's biggest aircraft during that time, in its fleet.


**1973**

With turnover of 291 million Deutschmarks, Condor is the world's leading vacation airline. The fleet consists of a total of 14 Boeing aircraft: Two Boeing 747s, two Boeing 707s and ten Boeing 727s.

**1989**

"Condor Flüge Individuell" (today Condor Individuell): Condor no longer markets only charter capacities, but now also uses its individual seat business to sell airline seats directly to customers.


**1990-92**

Condor takes modern Boeing 757 and Boeing 767 jets into service. They had been initially operated by the production company Südflug, a 100 percent subsidiary of Condor. Condor is the first tourism airline to introduce a separate, more comfortable class into its aircraft: The new Condor Comfort Class creates new quality standards. In fall 92 the subsidiary Südflug is integrated into Condor.

**1995**

Condor expands its shareholdings. Meanwhile Condor-Touristik-Verbund owns holdings in alpha Holding GmbH (30 percent), Kreuzer Touristik GmbH (37.5 percent), Fischer Reisen GmbH (100 percent) and 10 percent of Öger Tours GmbH. Condor additionally assumes the 40 percent owned by Lufthansa in the Turkish charter airline SunExpress, which will be later extended to 50 percent.


**1996**

For Condor's 40th birthday celebration, American artist James Rizzi creates a Boeing 757 as a flying work of art, the so-called "Rizzi-Bird". With twelve firm orders, Condor Flugdienst GmbH is the launch customer for the Boeing 757-300.

**1997**

Condor Flugdienst GmbH belongs to C&N Touristic AG (today Thomas Cook AG): With the merger of Condor Flugdienst GmbH and NUR Touristic GmbH, Deutsche Lufthansa AG and KarstadtQuelle AG have created the basis for an integrated tourism concern with a European format – both partners each hold 50 percent in the company.


**1998**

Condor founds "Condor Berlin GmbH", a 100 percent subsidiary with its headquarters in Berlin Schönefeld. By the end of the year, Condor is awaiting six Airbus A320-200 aircraft, the most technologically modern short-haul aircraft in the world. During the next couple of years the fleet expands to twelve aircraft.

**2001**

Condor redesigns the Comfort Class in its Boeing 767-300 aircraft, featuring new seats with significantly increased space between seats and an on-board entertainment system equipped with portable DVD players.


**2002**

Thomas Cook becomes the integrated international tourism brand: Condor is transformed into the new brand, "Thomas Cook powered by Condor". In Germany, the Condor and Condor Berlin aircrafts gradually bear the new Thomas Cook design: The fuselage sections of the aircraft feature the Thomas Cook name, and the tail unit displays the Thomas Cook logo. The reference "powered by Condor" makes it clear that the new airline brand is relying on the tried-and-true Condor quality. In June of 2002, the first aircraft takes off displaying the new livery.

**2004**

Beginning in May, the Thomas Cook AG airline in Germany returns to the skies under the Condor brand name. As the first and up to now only German airline, the new Condor also begins offering discount prices on long-haul flights: Starting at 99 Euros, guests can fly with Condor to America, to the Caribbean, to Africa and to Asia.


**2006**

The Condor Flugdienst GmbH celebrated its 50th anniversary in March. In the anniversary year Condor sends a flying declaration of love into the world: the unique designed Boeing 757-300 with the name "Willi". On 16<sup>th</sup> October Condor welcomes the 150-millionth passenger on board since 1956.

**2008**

While overhauling the cabins in its Boeing 767 long-haul fleet, Condor introduces a new Premium Economy Class in addition to the regular Economy Class. A separate technical unit, Condor Technik GmbH, is set up to perform the highly demanding repair and maintenance work on the Condor Boeing fleet at Frankfurt Airport.


**2009**

Condor retrofits its Boeing 767 long-haul aircraft with newly developed aerodynamic winglets. This wingtip extension reduces fuel consumption and CO2 emissions. Aircraft of the type Boeing 757-300 are being equipped with winglets as well.

**2010**

After the devastating earthquake in Haiti and successful transport of relief supplies, Condor and the aid organisation "Luftfahrt ohne Grenzen e. V. – Wings of help" set up a partnership in June. Condor furnishes its Airbus A320 fleet with a new cabin interior. Condor provides the latest news, travel tips and more on Facebook.


**2011**

The Thomas Cook Group plc decides to renew all short – and long-haul distance fleets of all airlines. In September, Condor integrates an additional Boeing 767 in its long-haul fleet. In December, the Airbus A320 with the registration D-AICA is painted in nostalgic design of the 1960s, and named Hans in commemoration to the first tour operator chartering Condor, Hans Geisler.

**2012**

In spring 2012 Condor moves into its new company headquarters in Gateway Gardens, in May the first Airbus A321-200 is registered. Condor extends its fleet to twelve long-haul aircrafts of the type Boeing 767. According to a customer satisfaction survey of the German Institute of Service Quality (DISQ) in December 2012, Condor is awarded the most popular airline among German travelers. As test winner, Condor carries the official seal "very good".




**2013**

Condor merges with the airlines Thomas Cook Airlines UK, Thomas Cook Airlines Scandinavia and Thomas Cook Airlines Belgium to form the Thomas Cook Group Airlines. Since October 1st, all companies within the Thomas Cook Group plc. are united under a common symbol: The Sunny Heart.

**2014**

The extensive cabin refurbishment of Condor's long-haul aircraft includes the installation of a completely new cabin with in-seat entertainment in all classes and new fully automated, comfortable angled-lie-flat seats in the new Condor Business Class. In February and April, the first new Airbus A321-211 with Sunny Heart design and extended wings, so called Sharklets, are delivered to Condor.


**2015**

Condor offers a Germany-wide unique concept Airshoppen. Guests can use Condor's Airshoppen service with more than 950 products at home before their flight to shop tax-free and save up to 60 percent. The goods will be brought to the passenger's seat on the booked outbound or return flight.

**2016**

Germany's most popular leisure airline celebrates its 60 year anniversary this year. On May 29, 1956, the first [Condor](#) aircraft took off in Frankfurt am Main.


**2017**

For already the third time in succession, Condor has been chosen as the airline with the most satisfied customers in Germany and can claim the title of "Germany's most popular airline" for itself. With three new US destinations; New Orleans, Pittsburgh and San Diego, the North America portfolio for the leisure airline has been extended.