

## Customer Information and Requirements for Carriage of Electric Mobility Aids(EMA)



We will be happy to take your Electric Mobility Aid (EMA) on board our aircraft. To ensure a safe transport please send the following documents to [specialassistance@condor.com](mailto:specialassistance@condor.com) and have them with you during the journey:

- A fully filled and signed application form for every flight and every mobility aid.
- The user manual of the mobility aid explaining how it can be made safe for (air) transport and how to remove the batteries (in case of a removable batteries).
- A declaration of the manufacturer stating that the mobility aid fulfills the current requirements of the IATA Dangerous Goods Regulations and is approved for air travel.
- A technical data sheet of the battery stating the type of battery (Lithium-Ion, Lead Acid, etc.) and its power in watt hours (Wh) or volt and ampere.

Please note that it is your responsibility to make safe the mobility aid according the current international requirements for air travel (IATA DGR / ICAO TI). This form and the airport assistance service will support you to do so. The mobility aid can only be transported if the requirements for the transport are met and the form fully filled and signed. If you are unsure, or do not have the required information available, we recommend to contact the manufacturer of the mobility aid.

**I confirm that the information provided in this form is true and complete and understand that the mobility aid will only be transported if the requirements for air transport are met and a safe transport can be assured.**

Place / Date: \_\_\_\_\_

Signature (by hand): \_\_\_\_\_

<b>1 Information regarding your booking:</b>	
Booking reference:	Tour operator:
Flight number: from: _____ to: _____ Date: _____	
<b>2 Passenger name:</b>	
Last name:	First name:
<b>3 Passenger contact details:</b>	
Adress:	
Post code / City:	Country:
Telephone:	Mobile:
Email:	Fax:
<b>4 Details of mobility aid:</b>	
Manufacturer / Model:	
Weight in kg:	Dimension in cm (length x width x height):

**5. Type of battery** (Please specify your type of battery below and confirm the requirements):

**5a) Removable Lithium Ion battery**

- The battery terminals will be protected from short circuits.
- The batteries will be removed following the manufacturer's instructions.
- The battery, or spare battery, does not exceed 300 Watt hours (Wh), or if the mobility aid is powered by two batteries, each battery, or spare battery, does not exceed 160 Watt-hours (Wh).
- I will carry the removed batteries and maximum one (max. 300Wh) or two (each max. 160 Wh) spare batteries as cabin baggage, transport as checked baggage is not permitted.
- Batteries and spare batteries will be protected against damage.

**5b) Non-removable Lithium Ion battery:**

- The battery terminals will be protected from short circuits.
- The batteries will be securely attached to the mobility aid and the electrical circuits are isolated following the manufacturer's instructions.
- The spare battery does not exceed 300 Watt hours (Wh), or if the mobility aid is powered by two batteries, each spare battery does not exceed 160 Watt-hours (Wh).
- I will carry maximum one (max. 300Wh) or two (each max. 160 Wh) spare batteries as cabin baggage, transport as checked baggage is not permitted.
- Spare batteries will be protected against damage.

**5c) Removable, non-spillable/dry battery:**

- The battery terminals will be protected from short circuits.
- The battery will be removed following the manufacturer's instructions.
- I will carry the removed battery and maximum two spare batteries in strong, rigid packaging as checked baggage, transport as cabin baggage is not permitted.

**5d) Non removable, non-spillable/dry battery:**

- The battery terminals will be protected from short circuits.
- The batteries will be securely attached to the mobility aid and the electrical circuits are isolated following the manufacturer's instructions.
- I will carry maximum two spare batteries in strong, rigid packaging as checked baggage, transport as cabin baggage is not permitted.

**5e) Spillable battery:**

- The battery terminals will be protected from short circuits.
- The batteries will be securely attached to the mobility aid and the electrical circuits are isolated following the manufacturer's instructions.
- The battery is fitted, where feasible, with spill-resistant vent caps.
- I will not carry any spare battery, transport as cabin or checked baggage is not permitted.