# **Transfer made easy.**

thomas Cook

You have booked a flight that includes a transfer in Frankfurt.

This guide is designed to assist you with your transfer in Frankfurt – whether or not you already have your boarding pass for your onward flight. Have a pleasant flight with Condor!

# WHAT do I have to do?







Did you book your flight to Frankfurt and your Condor flight together?

If so, you will receive the boarding pass for your Condor flight at your first departure

airport. Your baggage will be checked right through to your final destination.

Please check your departure gate on the monitors upon arrival at Frankfurt and proceed directly to the gate of your Condor flight. It is not necessary to exit the security area.

1	nach to	über via	2eit / time 09:02	plammäßig scheduled	Terminal Terminal	Flugsteig Gate	١.
Ī	New York -	Newark		08:30	1	A2	
1	Seattle			08:40	1	C8	





# **Exception A**









You did not get your boarding pass for your Condor flight, although your baggage has been checked through to your final destination?

#### To-do-list\*:

Please check your departure gate on the monitors upon arrival in Frankfurt and proceed directly
to the gate of your Condor flight. There you will receive your boarding pass.

















You did not get your boarding pass for your Condor flight, and your baggage has not been checked through to your final destination?

#### To-do-list\*:

- Follow the signs to the baggage claim area and collect your bags.
- Then proceed to the Condor Check-in area in Hall C, counters\* 773–783 and 751–753, where you will receive your boarding pass.
- Then proceed to the Condor depature gate.
- \*Comfort Class: counter 753, Premium Economy Class: counters 751 and 752, Economy Class: counters 773-783.

















# **Frankfurt Airport Overview**

This map will show you the quickest ways while changing flights.

### You want to go from ...

Gates









Follow the signs for Gates B. Use the transfer tunnel so you do not have to leave the security area.

### **Gates**









Please follow the airport signage towards concourse C. Note: This will lead you outside of the security area so it will be necessary for you to go through passport control and security before arriving at the gate for your connecting flight. Please go directly to the gate of your connecting flight and be prepared to show your boarding pass or flight itinerary at the pre-security screening.

# Gates









Follow the signs for Gates C. Walk along the transfer walkway on level 3.





