

Your pet accompanies you on the flight, this is what you should know

You may carry a dog or a cat for non-commercial purpose in the cabin or the cargo hold.

Exemptions: Animals may neither be transported in the cabin (PETC) nor in the hold (AVIH) on flights to and from the United Kingdom as well as to and from following Destinations: Dubai, Male, Sharjah, Nairobi, Mombasa, Cape town, Barbados, Tobago, Djerba (to FRA)

The following breeds are generally not accepted for transportation: Pitbull Terrier, American Pitbull, American Staffordshire Terrier, Staffordshire Bullterrier, Bullterrier, Amer. Bulldog, Dogo Argentino, Fila Brasileiro, Kangal (Karabash), Caucasian Ovtcharka, Mastiff, Mastino Napoletano

Registration:

For security reasons, we can only accept pets with a confirmed reservation that are travelling with a booked passenger.

Requirements for age and health:

As required under EU Regulation 576/2013 and EU Regulation 577/2013, we will only transport dogs and cats from unlisted third countries to the EU if they are at least 7 months old. Dogs and cats from listed third countries have to be at least 4 month old. We will not transport sick or injured animals or dogs and cats that either gave birth less than 48 hours before the flight, or probably will give birth during the flight. Pets sedated by medication must respond when spoken to.

Please take note that for destinations which belong to the group of unlisted third countries, special rules apply. These include, but are not limited to: Bahamas, Brazil, Costa Rica, Cuba, Dominican Republic, Egypt, Gambia, Grenada, India, Morocco, Montenegro, Namibia, Panama, Seychelles, Tanzania, Thailand, Tunisia, Turkey

Transportation container:

The animal container has to comply with the IATA Live Animals Regulations. (55x40x20cm). In the cargo hold the maximum limits are 75cm width x 125cm length x 100cm height. The animal must be able to stand upright without its head or ears touching the top of the container. It must be able to turn around and to lie down in a natural position. There must be water and food containers, and the container must be sturdy and clean with a waterproof floor and lined with absorbent material.

Documents:

It is always the traveller's responsibility to obtain all necessary information and documents regarding entry regulations, transit documents, veterinary health certificates, vaccinations, customs regulations in the destination country, etc. Please contact the embassy of the country you are visiting for information about import regulations, e.g. concerning vaccinations and identification documents.

A pet passport is required for dogs and cats being transported outside of Europe. The name of the owner entered in the pet passport must be identical to the passenger's name. The EU pet passport is valid in all member states of the EU and confirms that the animal has been vaccinated against rabies. Please be sure to obtain all information about the requirements and regulations for the country you intend to visit well in advance of your trip!

A valid titration test (blood test) is required. The titration test has to be performed in a laboratory which is accredited by the European commission.

http://ec.europa.eu/food/animal/liveanimals/pets/approval_en.htm

For entering the EU a valid veterinary health certificate is required, which shows the medical condition of the animal. This may be issued by a veterinarian no more than 10 days before departure flight provided that no veterinary treatment was performed in a Non-EU country.

The animal has to have a chip (transponder).

Outside the EU other regulations may apply.

All required documents have to be presented at check-in and have to be carried during the entire journey.

Liability / terms and conditions

Please familiarize yourself with the rules applicable for the entry or transit of the animal for the country concerned. Condor / Thomas Cook Airlines neither checks your data nor the documents provided by you for accuracy and completeness. Condor / Thomas Cook Airlines is not liable for consequences, losses or expenses due to your failure to observe the respective country's valid regulations for the entry or transit of the animal or to the passenger's failure to present the proper entry, exit, health or other papers. This also applies for the reentry into the EU. If the aforementioned regulations are violated, you are obliged to pay the fine and/or the expenses (especially quarantine costs) imposed on Condor / Thomas Cook Airlines by the country concerned or, in case of advance payment by Condor / Thomas Cook Airlines, to reimburse Condor / Thomas Cook Airlines. You are also obliged to pay the applicable fare if Condor / Thomas Cook Airlines is required to transport your animal to the point of departure or another location by official order. For payment of the fare concerned, Condor / Thomas Cook Airlines can use the money paid by you for unused carriage or any means of payment that is in the possession of Condor / Thomas Cook Airlines at the time. No refund is made for the fare paid for carriage to the place of refused entry or deportation of your animal. You are liable for all damage caused by the animal to Condor / Thomas Cook Airlines or to third parties, within legal limits, and indemnify Condor / Thomas Cook Airlines from all liability in this respect. The terms and conditions accepted during the flight booking are applicable.